

## Subscription FAQs

### Looking for more information?

You can find more information on our website, [aso.com.au](http://aso.com.au). Alternatively, email us at [aso@aso.com.au](mailto:aso@aso.com.au) or call 08 8233 6226.

### Can I pay by instalments?

Yes. The ASO offers two instalment payment options for subscriptions, a 50/50 split payment, or fortnightly instalments. For more information speak to our subscriptions team, or review the instalment options on the payment page or when booking online.

### When are subscriptions due?

Subscriptions are available all year, however, the sooner you subscribe, the better your seat allocations will be, as well as having the greatest amount of time for paying by instalments.

### Can I change my mind/can I exchange tickets?

Yes. Subscribers enjoy up to three complimentary ticket exchanges throughout the season. You can exchange between different nights of the same concert, or into a new concert within the same season. Please note we cannot exchange tickets after the concert has passed (if you missed the concert).

### Can I get a refund if I change my mind or go away?

No, you cannot receive a refund or credit for unused tickets except as required by Australian Consumer Law. All ticket holders are however able to take advantage of our exchange policy. Full ticket purchase conditions can be accessed at [aso.com.au/terms-and-conditions](http://aso.com.au/terms-and-conditions)

### What happens if I lose my ticket(s)?

Please arrive at the box office 30–45 mins prior to the concert with your subscriber card so replacements can be printed. If you have lost your entire subscription, please contact us to discuss options.

### Do you accept Companion Card?

Yes, we are proud members of the Companion Card Program and honour the card for both single tickets and subscriptions.

### Do I have to list my concert companion?

No, it is not compulsory to include details of your concert companion. However, if we have their details they'll receive all the benefits of subscribing including free digital concert programs.

### What qualifies as Concession Discount?

Holders of a Centrelink or DVA pension, full-time students or individuals receiving unemployment benefits. Seniors and Health Care Cards not accepted.

### Do you have cheaper tickets for youth and students?

Yes, please see ticket prices at time of purchase for child, '30 and Under' and family pricing.

### Do babies need tickets?

Children under 2 are free and will be issued their own seat. Please advise during booking (some exclusions apply).

### What happens if a concert is cancelled due to COVID-19?

ASO will contact all patrons to discuss refund, exchange, credit or donate options for any cancelled performances.

### When will I receive my ticket?

E-tickets will be sent as a PDF attachment via email approximately 3 days prior to each performance. Physical tickets will be sent when fully paid.

## Single Ticket Price

All Single Tickets on Sale from Monday 31 January unless stated otherwise

	RESERVE	ADULT	CONC.	CHILD	30 & UNDER	FAMILY SAVE 25%
<i>Symphony Series</i> <i>John Williams at 90</i> <i>Last Night at the Proms</i>	Prem	\$125	\$118	\$30	\$30	\$232
	A	\$100	\$87	\$25	\$30	\$187
	B	\$85	\$74	\$25	\$30	\$165
	C	\$70	\$61	\$25	\$30	\$142
<i>Beethoven: The Symphonies</i> <i>Messiah</i>	Prem	\$130	\$123	\$30	\$30	\$240
	A	\$105	\$91	\$25	\$30	\$195
	B	\$90	\$78	\$25	\$30	\$172
	C	\$75	\$65	\$25	\$30	\$150
<i>Jayson Gillham in Recital</i>	Prem	\$69	\$65	\$30	\$30	\$148
	A	\$49	\$42	\$25	\$30	\$111
<i>Classics Unwrapped</i>	Prem	\$75	\$71	\$30	\$30	\$157
	A	\$65	\$56	\$25	\$30	\$135
	B	\$55	\$48	\$20	\$30	\$112
	C	\$50	\$43	\$15	\$30	\$97
<i>Classic Rock Live</i>	Prem	\$149	\$149	\$149	\$149	N/A
	A	\$129	\$129	\$129	\$129	N/A
	B	\$109	\$109	\$109	\$109	N/A
	C	\$85	\$85	\$85	\$85	N/A
<i>She Speaks 2022</i> – Orchestral Concert: <i>Epic</i>	All tickets	\$50	\$47	\$17	\$30	\$100
<i>She Speaks 2022</i> – Trailblazers, Panorama, Home-Grown, Discovery	All tickets	\$15	\$15	\$15	\$15	N/A
<i>Sanctuary Series</i>	Yoga Mat	\$69	\$60	\$30	\$30	\$148
	Standard	\$49	\$44	\$25	\$30	\$111
<i>Chamber Series</i>	Prem	\$59	\$56	\$30	\$30	\$133
	A	\$49	\$42	\$25	\$30	\$111
<i>Matinée Series</i>	All tickets	\$40	\$35	\$15	\$30	\$82
<i>Family Concert: Finders Keepers</i>	All tickets	\$29	\$25	\$19	\$25	\$72

## *Subscription Discount Price*

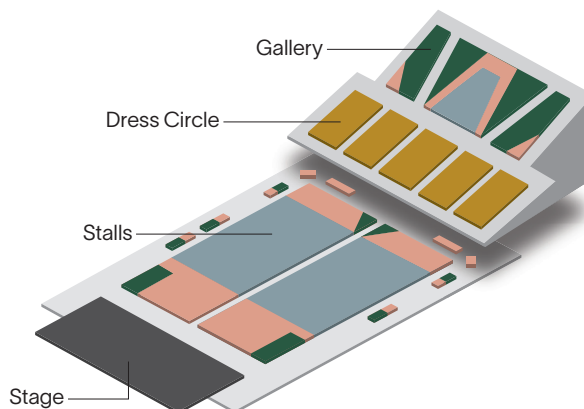
	12+ CONCERTS (SAVE 20%)				9-11 CONCERTS (SAVE 15%)				6-8 CONCERTS (SAVE 12.5%)				3-5 CONCERTS (SAVE 10%)			
RESERVE	ADULT	CONC.	CHILD	30 & UNDER	ADULT	CONC.	CHILD	30 & UNDER	ADULT	CONC.	CHILD	30 & UNDER	ADULT	CONC.	CHILD	30 & UNDER
Prem	\$100	\$94	\$24	\$24	\$106	\$100	\$25	\$25	\$109	\$103	\$26	\$26	\$112	\$106	\$27	\$27
A	\$80	\$69	\$20	\$24	\$85	\$73	\$21	\$25	\$87	\$76	\$21	\$26	\$90	\$78	\$22	\$27
B	\$68	\$59	\$20	\$24	\$72	\$62	\$21	\$25	\$74	\$64	\$21	\$26	\$76	\$66	\$22	\$27
C	\$56	\$48	\$20	\$24	\$59	\$51	\$21	\$25	\$61	\$53	\$21	\$26	\$63	\$54	\$22	\$27
Prem	\$104	\$98	\$24	\$24	\$110	\$104	\$25	\$25	\$113	\$107	\$26	\$26	\$117	\$110	\$27	\$27
A	\$84	\$72	\$20	\$24	\$89	\$77	\$21	\$25	\$91	\$79	\$21	\$26	\$94	\$81	\$22	\$27
B	\$72	\$62	\$20	\$24	\$76	\$66	\$21	\$25	\$78	\$68	\$21	\$26	\$81	\$70	\$22	\$27
C	\$60	\$52	\$20	\$24	\$63	\$55	\$21	\$25	\$65	\$56	\$21	\$26	\$67	\$58	\$22	\$27
Prem	\$55	\$52	\$24	\$24	\$58	\$55	\$25	\$25	\$60	\$56	\$26	\$26	\$62	\$58	\$27	\$27
A	\$39	\$33	\$20	\$24	\$41	\$35	\$21	\$25	\$42	\$36	\$21	\$26	\$44	\$37	\$22	\$27
Prem	\$60	\$56	\$24	\$24	\$63	\$60	\$25	\$25	\$65	\$62	\$26	\$26	\$67	\$63	\$27	\$27
A	\$52	\$44	\$20	\$24	\$55	\$47	\$21	\$25	\$56	\$49	\$21	\$26	\$58	\$50	\$22	\$27
B	\$44	\$38	\$16	\$24	\$46	\$40	\$17	\$25	\$48	\$42	\$17	\$26	\$49	\$43	\$18	\$27
C	\$40	\$34	\$12	\$24	\$42	\$36	\$12	\$25	\$43	\$37	\$13	\$26	\$45	\$38	\$13	\$27
Prem	\$119	\$119	\$119	\$119	\$126	\$126	\$126	\$126	\$130	\$130	\$130	\$130	\$134	\$134	\$134	\$134
A	\$103	\$103	\$103	\$103	\$109	\$109	\$109	\$109	\$112	\$112	\$112	\$112	\$116	\$116	\$116	\$116
B	\$87	\$87	\$87	\$87	\$92	\$92	\$92	\$92	\$95	\$95	\$95	\$95	\$98	\$98	\$98	\$98
C	\$68	\$68	\$68	\$68	\$72	\$72	\$72	\$72	\$74	\$74	\$74	\$74	\$76	\$76	\$76	\$76

*Notes*

# Venue Maps

## Adelaide Town Hall

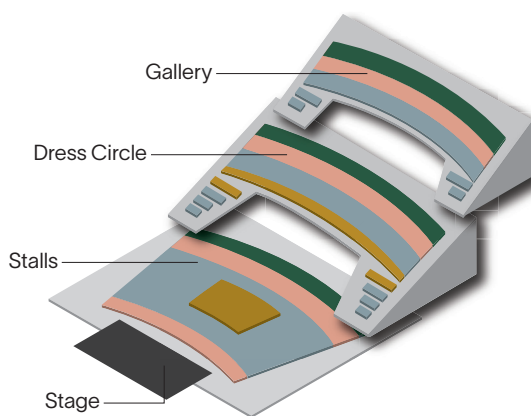
- Premium
- A Reserve
- B Reserve
- C Reserve (Restricted view)



## Festival Theatre

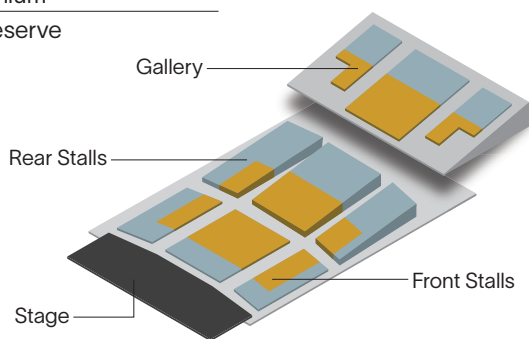
- Premium
- A Reserve
- B Reserve
- C Reserve

Seating reserves vary.  
Check during purchase.



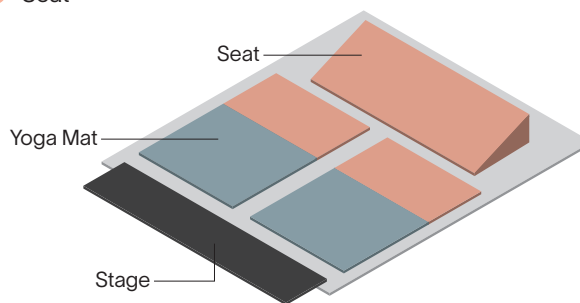
## Elder Hall

- Premium
- A Reserve



## Grainger Studio

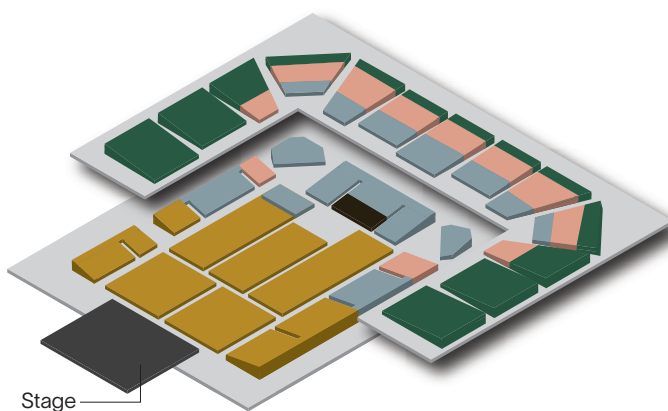
- Yoga Mat
- Seat



## Entertainment Centre Arena

- Premium
- A Reserve
- B Reserve
- C Reserve

Seating reserves vary.  
Check during purchase.



# Subscription booking form

## 1. Subscriber details

In 2022 it's more important than ever that we have accurate contact details for you. Please fill in all contact information including phone number and email.

### Personal Details

Mr  Mrs  Ms  Miss  Other...

First Name

Surname

Date of Birth

Subscriber/ASO Customer No. (if known)

### Address

Street

PO Box

Suburb

State

Postcode

### Contact

Email

Mobile

Telephone

Telephone A/H

Please email me the ASO's fortnightly e-newsletter.

I wish to claim a concession as a Pensioner/Unemployed/Full-time student.\*

Please send me information about the Grainger Circle and how I can remember the ASO in my will.

### Companion Details

Mr  Mrs  Ms  Miss  Other...

First Name

Surname

Date of Birth

Subscriber/ASO Customer No. (if known)

### Address

Street

PO Box

Suburb

State

Postcode

### Contact

Email

Mobile

Telephone

Telephone A/H

Please email me the ASO's fortnightly e-newsletter.

I wish to claim a concession as a Pensioner/Unemployed/Full-time student.\*

Please send me information about the Grainger Circle and how I can remember the ASO in my will.

\*Please enclose photocopied proof of concession details and proof of age if under 30, if not previously supplied.

#### Note:

Seniors and Seniors' Health Care Cards are not accepted  
Child is 14 years and under

#### Special assistance:

Please attach requirements to this form if you require special seating.

Return your booking form:

#### Post:

ASO subscriptions  
Reply Paid 2121  
Adelaide SA 5001

#### In Person:

If you need help with your booking, please phone Subscriptions on 8233 6226 or drop into our Subscriber Lounge for some personalised assistance at our home, the Grainger Studio, 91 Hindley Street Adelaide between: 9am–4.30pm Mon–Fri.

Please do not send credit card details via email.

#### Personal Information Collection Statement:

The Adelaide Symphony Orchestra (we, us, our) is bound by the Privacy Act 1988 (Cth) (Privacy Act). We collect and hold your personal information, that is, information about you such as your name, contact details and records of our dealings with you. We collect this information for the purpose of providing our products and services, seeking support, otherwise engaging with you as one of our contacts, and generally running the Orchestra. You can access our Privacy Policy at <http://www.aso.com.au/privacy-policy>. If you have any questions, comments or complaints about how we handle your personal information, you may contact our Privacy Officer on 08 8233 6233 or on [privacy@aso.com.au](mailto:privacy@aso.com.au)

# Adelaide Symphony Orchestra — Season 2022

## 2A. Subscribers

A subscription is a booking for the same number of people to 3 or more subscription concerts.

Ticket Type	No. of Subscribers	Seating Requirements/Requests*
Adult		
Concession ~ !		
30 & Under !		
Child #		
Companion Card !		

~ Concession is Pensioner, Student, Unemployed (not senior)  
 # Child is 2–14 years inclusive  
 ! Must attach copy or eligibility unless previously supplied

\*Broadly, that apply to the entire booking. For example, wheelchair, left aisle mandatory etc...  
 Note: ASO will call if we cannot meet seating requirements before tickets are provided.

## 2B. Choose your subscription concerts and dates

All concerts in 2B count towards your subscription package size and (discount) although concerts marked with  $\diamond$  do not receive subscriber discount. Select at least 3 concerts to qualify for a subscription. Count the number of concerts in 2B to determine your subscription discount band (3–5, 6–8, 9–11 or 12+ concerts).

<b>Symphony Series – Adelaide Town Hall</b>		RV = Restricted View, V = Limited Availability	
<b>Stalls:</b> A <input type="checkbox"/> B <input type="checkbox"/> CRV <input type="checkbox"/> <b>Alcoves:</b> B <input type="checkbox"/> C <input type="checkbox"/> <b>Dress Circle:</b> Prem <sup>L</sup> <input type="checkbox"/> <b>Gallery:</b> A <sup>L</sup> <input type="checkbox"/> B <input type="checkbox"/> CRV <input type="checkbox"/>			
Jubilation	<input type="checkbox"/> Fri 9 Apr	<input type="checkbox"/> Sat 10 Apr	p.4
Affirmation	<input type="checkbox"/> Fri 13 May	<input type="checkbox"/> Sat 14 May	p.5
Joy	<input type="checkbox"/> Fri 27 May	<input type="checkbox"/> Sat 28 May	p.6
Serenity	<input type="checkbox"/> Fri 24 Jun	<input type="checkbox"/> Sat 25 Jun	p.7
Spellbound	<input type="checkbox"/> Fri 29 Jul	<input type="checkbox"/> Sat 30 Jul	p.8
Tragedy to Triumph	<input type="checkbox"/> Fri 12 Aug	<input type="checkbox"/> Sat 13 Aug	p.9
Exhilaration	<input type="checkbox"/> Thu 13 Oct	<input type="checkbox"/> Fri 14 Oct	p.10
Vivacious	<input type="checkbox"/> Fri 25 Nov	<input type="checkbox"/> Sat 26 Nov	p.11
<b>Showcase Series – Festival Theatre</b>			
<b>Stalls:</b> Prem <input type="checkbox"/> A <input type="checkbox"/> B <input type="checkbox"/> C <input type="checkbox"/> <b>Dress Circle:</b> Prem <input type="checkbox"/> A <input type="checkbox"/> B <input type="checkbox"/> C <input type="checkbox"/> <b>Grand Circle:</b> A <input type="checkbox"/> B <input type="checkbox"/> C <input type="checkbox"/>			
John Williams at 90	<input type="checkbox"/> Fri 11 Feb	<input type="checkbox"/> Sat 12 Feb	p.15
Last Night of the Proms	<input type="checkbox"/> Fri 1 Apr	<input type="checkbox"/> Sat 2 Apr	p.17
<b>Special Events – Adelaide Town Hall</b>		RV = Restricted View, V = Limited Availability	
<b>Stalls:</b> A <input type="checkbox"/> B <input type="checkbox"/> CRV <input type="checkbox"/> <b>Alcoves:</b> B <input type="checkbox"/> C <input type="checkbox"/> <b>Dress Circle:</b> Prem <sup>L</sup> <input type="checkbox"/> <b>Gallery:</b> A <sup>L</sup> <input type="checkbox"/> B <input type="checkbox"/> CRV <input type="checkbox"/>			
Beethoven: The Symphonies Concert 1	<input type="checkbox"/> Wed 14 Sep		p.29
Beethoven: The Symphonies Concert 2	<input type="checkbox"/> Sat 17 Sep		p.29
Beethoven: The Symphonies Concert 3	<input type="checkbox"/> Wed 21 Sep		p.29
Beethoven: The Symphonies Concert 4	<input type="checkbox"/> Sat 24 Sep	<input type="checkbox"/> Sun 25 Sep	p.29
Messiah	<input type="checkbox"/> Fri 16 Dec	<input type="checkbox"/> Sat 17 Dec	<input type="checkbox"/> Sun 18 Dec
<b>Special Events <math>\diamond</math> – Elder Hall</b>			
<b>Front Stalls:</b> Prem <input type="checkbox"/> A <input type="checkbox"/> <b>Rear Stalls:</b> Prem <input type="checkbox"/> A <input type="checkbox"/> <b>Gallery:</b> Prem <input type="checkbox"/> A <input type="checkbox"/>			
Jayson Gillham in Recital	<input type="checkbox"/> Mon 30 May		p.24
<b>She Speaks 2022: Front Stalls:</b> A <input type="checkbox"/> <b>Rear Stalls:</b> A <input type="checkbox"/> <b>Gallery:</b> A <input type="checkbox"/>			
She Speaks – Trailblazers	<input type="checkbox"/> Fri 1 July 1pm		p.26
She Speaks – Panorama	<input type="checkbox"/> Fri 1 July 3.30pm		p.26
She Speaks – Home-Grown	<input type="checkbox"/> Fri 1 July 8pm		p.26
She Speaks – Discovery	<input type="checkbox"/> Sat 2 July 1pm		p.27
She Speaks – Women Composers [FREE]	<input type="checkbox"/> Sat 2 July 3pm		p.27
She Speaks – Symposium [FREE]	<input type="checkbox"/> Sat 2 July 4.45pm		p.27
She Speaks – Epic	<input type="checkbox"/> Sat 2 July 8pm		p.27
<b>Classics Unwrapped – Adelaide Town Hall</b>		RV = Restricted View, V = Limited Availability	
<b>Stalls:</b> A <input type="checkbox"/> B <input type="checkbox"/> CRV <input type="checkbox"/> <b>Alcoves:</b> B <input type="checkbox"/> C <input type="checkbox"/> <b>Dress Circle:</b> Prem <sup>L</sup> <input type="checkbox"/> <b>Gallery:</b> A <sup>L</sup> <input type="checkbox"/> B <input type="checkbox"/> CRV <input type="checkbox"/>			
Unreel	<input type="checkbox"/> Wed 20 Apr		p.20
Passion	<input type="checkbox"/> Wed 3 Aug		p.21
Supersonic	<input type="checkbox"/> Wed 26 Oct		p.21

# Subscription booking form

## Sanctuary Series ♦ – Grainger Studio

Yoga Mat:  Standard Seat:

Time & Space	<input type="checkbox"/> Fri 4 Feb	<input type="checkbox"/> Sat 5 Feb	<input type="checkbox"/> Sun 6 Feb	p.35
Journey Within	<input type="checkbox"/> Fri 21 Oct	<input type="checkbox"/> Sat 22 Oct	<input type="checkbox"/> Sun 23 Oct	p.35

## Chamber Series ♦ – Elder Hall

Front Stalls: Prem  A  Rear Stalls: Prem  A  Gallery: Prem  A

Chamber Series Concert 1	<input type="checkbox"/> Thu 17 Feb	p.33
Chamber Series Concert 2	<input type="checkbox"/> Sat 29 Oct	p.33

## Matinée Series ♦ – Elder Hall

Front Stalls:  Rear Stalls:  Gallery:

Beauty	<input type="checkbox"/> Wed 13 Apr	p.38
Delight	<input type="checkbox"/> Thu 16 Jun	p.39
Bliss	<input type="checkbox"/> Wed 19 Oct	p.39

## Family Concert ♦ – Adelaide Town Hall

RV = Restricted View, V = Limited Availability

Stalls:  Dress Circle:

Finders Keepers	<input type="checkbox"/> Fri 10 Jun	p.41
-----------------	-------------------------------------	------

## Special Event – Adelaide Entertainment Centre Arena

Arena Floor: Prem  A  B  Arena Elevated: Prem  A  B  C

Classic Rock Live	<input type="checkbox"/> Sat 1 Oct	p.46
-------------------	------------------------------------	------

**Note:** Adelaide Festival and WOMAD events cannot be purchased on an ASO subscription.

**Total Number of Subscription Concerts =**

Use this number to calculate your subscription discount bracket for prices shown on page 7

### 3. Calculate your ticket prices

Refer to page 7 for prices in your selected reserve, remembering to calculate your subscription discount based on the number of concerts in 2B. Use this table to calculate the total tickets by price (adult, concession etc.) per concert or series. For example, 2 adults to 3 Symphony Series concerts would price up to 6 adult tickets to the Symphony Series at the appropriate discount level. You may leave this section blank and ASO will calculate prices for you. We will contact you by phone before taking payment.

	ADULT		CONCESSION		30 & UNDER/CHILD		SUB-TOTAL	
	\$/TICKET	QTY	\$/TICKET	QTY	\$/TICKET	QTY		
Symphony Series								
John Williams at 90/Last Night of the Proms								
Classics Unwrapped								
Jayson Gillham in Recital								
She Speaks: Trailblazers, Panorama, Home-Grown, Discovery								
She Speaks: Women Composers, Symposium	FREE		FREE		FREE		FREE	
She Speaks: Epic								
Beethoven: The Symphonies								
Chamber Series								
Sanctuary Series								
Matinée Series								
Finders Keepers								
Classic Rock Live								
							SUB-TOTAL	

### 4. Add Any Additional Tickets for Friends and Family

You can bring additional friends or family to any of your selected concerts. Additional tickets are priced at the full 'Single Ticket' price, found on page 7. All additional tickets are guaranteed to be seated with your subscription tickets, if selecting the same reserve and seating area. Do not include additional tickets for the per person subscriber fee calculation. Please attach an extra piece of paper with details of all additional tickets required.

**Did you know?** If you want to sit with another subscriber who is completing their own booking, that you can be guaranteed to sit together where you attend the same performance if you submit your subscription forms together? For guaranteed companion seating, please enclose all forms in the same envelope (with separate payment) or hand-deliver to ASO together.

# Adelaide Symphony Orchestra — Season 2022

## 5. Support

Please consider adding a donation and help us perform world class orchestral music across South Australia

I wish to donate \$  
to support my orchestra

I would like to support acknowledged under the name:

I would like my support to remain anonymous

## 6. Delivery Method

Please specify how you would like to receive your tickets

Send via standard mail

Hold at Box Office (collect prior to each performance at the applicable venue box office)

E-tickets (to be sent 3 days prior to each event—can be printed at home or shown on mobile device)

## 7. Sub Totals

You may leave this section blank and ASO will calculate prices for you. We will contact you by phone before taking payment.

Section 3 — Ticket Pricing Subtotals	\$
Section 4 — Additional Tickets (attach separate detail)	\$
Section 5 — Donation	\$
Add Subscriber Fee — \$5 PER PERSON	\$
Subscription Total	\$
Would you like to round this up to the nearest: (please circle)	\$
\$10   \$20   \$100   \$200	
Revised Total	\$

## 8. Payment options

### Use credit I held from 2020/2021 cancellations

- If you know the amount of credit you have available, and are sure it will cover your booking, no further payment information is required.
- If you do not know if the amount of credit you hold will cover your booking, please either add credit card details to cover balance, or contact the ASO to confirm.
- ASO will always check and apply held credit towards your booking, even if you supply alternate payment details.
- Cards will only be charged for any outstanding balances after credit has been applied.

### 50% Now and 50% in January 2022

- Form must be lodged by Friday 24 December 2021
- If paying by credit card, card will automatically be charged for balance on 17th January 2022
- If paying by cheque, please include a second cheque for balance that the ASO can present from 17 January 2022
- Tickets will only be sent once final payment has been received
- Contact ASO to bring forward final payment if desired.

### Equal fortnightly payments until 2 weeks prior to your first performance

- Only available to credit card purchasers
- ASO will calculate maximum number of fortnights payment can be spread over, depending on lodgement date and first performance
- Credit card will automatically be charged for balance when due
- Tickets will only be sent once final payment has been received
- Contact ASO to bring forward final payment if desired

### Electronic Funds Transfer

- Payment can be made via EFT/Bank Transfer to the account as follows;  
**Adelaide Symphony Orchestra**  
**BSB: 065 000**  
**Account No: 11844648**  
Include Surname and/or subscriber number if known as reference.

### EFT Payment Confirmation

Date Paid:

Reference/Description:

Remitter/Payer Name:

Please attach payment confirmation if possible

CHEQUE payable to Adelaide Symphony Orchestra (please staple to form)

CASH do not mail, please pay in person at Adelaide Symphony Orchestra Box Office, 91 Hindley St, Adelaide

EFTPOS savings and cheque, please pay at Adelaide Symphony Orchestra Box Office, 91 Hindley St, Adelaide

FULL CREDIT CARD PAYMENT (fill in card details)

VISA

MASTERCARD

AMEX

Name on card

Card number

Expiry date

Cardholder's signature